

2022



ANNUAL REPORT



(573) 221-3892



www.douglasonline.org



909 Broadway, Hannibal MO

FOOD PANTRY

report

In a time of rising prices and dwindling supplies, when families, despite their best efforts, struggle to put food on the table, the staff and volunteers of the Douglass Community Services Food Pantry provide a ray of hope to less fortunate Hannibal area residents.

If you come to the Food Pantry, you will likely see long-time volunteer Debbie Van Hoose. Her reason for volunteering in is simple. "I just want to help people. Being able to make a difference in the lives of the people that come to see us is what keeps me going."

Through its partnership with the Food Bank of Northeast Missouri, along with food and monetary donations from the public, the Food Pantry is able to continue its important work.



TFAP
(Commodities)

4,881

Households Fed

11,559

Individuals Fed

**EMERGENCY
PANTRY**

3,195

Households Fed

8,685

Individuals Fed

**SENIOR
FOOD BOXES**

2,255

Marion County

265

Ralls County

**VETERAN
FOOD BOXES**

369

Veterans Fed

If your business or organization would like to hold a food drive for the pantry, please contact us at 573-221-3892.

HOUSING *report*

2022

Joe Elzea, Sr., grew up in Ralls county, moved away and lived in several parts of Missouri through out his lifetime.

At 64 years old, Joe had numerous medical issues. After a stroke that required him to learn how to talk, walk, and process again, he was living with a daughter in Eldon MO; but her family sold their house and Joe could no longer live with them. During his rehabilitation, he was able to learn how to drive again.

Arriving back in Hannibal in early September, Joe hoped to link up with some remaining family members to help him make ends meet but that did not happen. His only income was SSI and the amount was very minimal.

In mid-September 2022, he visited the DCS Food Pantry. He stated that he was living in his car. DCS staff connected him with local services that enabled him to find temporary housing.

He had been looking for rental property for a while and found a landlord willing to work with him. Douglass was able to provide assistance through the Emergency Solutions Grant-Homelessness Prevention program.

Since Joe's only income was a low amount of SSI, Douglass staff assisted with his rent and connected him with several other programs that provide assistance for at-risk households. Through our efforts, he has applied for Senior Housing that bases rent on income.



*“I now have
hope and know
that people
care.”*

The continued collaboration that Douglass has with all of the area programs allowed Joe the success of obtaining a stable living environment.

TOYS FOR TOTS

report

2022



A considerable number of organizations, ranging from Hannibal Regional Hospital, Tom Boland Ford and the City of Bowling Green to Dollar General, Early Bird Kiwanis and the Northeast Corrections Center join in the annual outpouring of time, money and toys that is the Toys for Tots of Northeast Missouri toy drive.

Perhaps no one is more appreciative of what the Toys for Tots program means to area youngsters than the Hannibal Public Schools.

According to Hannibal District 60 Communications Specialist Andrea Campbell, “Thanks to the program, many of our students who might otherwise go without, are able to experience the joy of receiving gifts during the holiday season.”

District personnel, including students, turn out in force to support the Toys for Tots effort. Campbell adds, “Our Parents as Teachers Educators have made a tradition the whole team looks forward to; helping sort and pack toys in preparation for distribution day!”

1,325 Children

Lewis County – 13 families
Marion County – 290 families
Monroe County – 11 families
Pike County – 154 families
Ralls County – 40 families
Shelby County – 24 families



If your business or organization would like host a Toys for Tots toy drive for Christmas 2023, please contact the Community Outreach Initiative Director at 573.221.3892.

FOSTER GRANDPARENTS *report*

2022

In their day-to-day volunteer activities, the Foster Grandparents in our program provide learning support, encouragement, and much love to children.

These volunteers, who are ages 55+, are required to be income eligible and receive small stipends, along with transportation reimbursement. Science has shown that, volunteering leads to better mental and physical health, as well as increased functional abilities. Older adults who volunteer have been shown to be happier overall than non-volunteers.

Shirley Black volunteers at the Hannibal Head Start – Johnson. She decided to become a Foster Grandparent because she was getting “stale.” Volunteering was a way to get her out of the house every day. She stated that being able to work with children in the community is “absolutely awesome.” When asked why she would encourage others to get involved with the program she answered, “It’s the rewards seeing the difference made in each of the children at the end of a school year. If you work with a child for two or three years and compare where she was then and where she is now, well, it’s just an awesome rewarding feeling.” She added, “If you’re sitting at home lonely, come see someone at Douglass and talk to them about becoming a grandma.”

Interested in being a Foster Grandparent?

Contact Gayle Thompson

573-600-9467



*“It’s the rewards
seeing the difference
made...”*



RSVP

report

The Retired and Senior Volunteer Program (RSVP) gives volunteer opportunities to persons age 55 and older. By donating their time and bringing their life experience to the table, volunteers play a vital role in building stronger communities.

Volunteer Teri Zeiger echoes the sentiments of many of her fellow volunteers when she says, “I just love helping people. Whether it’s in the Thrift Store or the Food Pantry, it’s all about helping Douglass to help others.”

Teri feels her strengths work well with filling the needs of the clients that come through the door each day. “I like to be an organizer, which helps when donations come in for the thrift store. I also like a fast-paced setting, which the food pantry can be at times.”

The Missouri Volunteer Commission recognized Teri with a statewide Show Me Service Award.

There are some 30 volunteers who give of their time and talents to serve the clients of the Nifty Thrifty. The thrift store hands out about \$2,000 in free items every month, along with selling clothes and other items at greatly reduced prices.



~
*“I just love
 helping people.”*
 ~

158

Volunteers

16,632

Volunteer
Hours

KIM & CASA

report



CASA

KIM



In 1977 Seattle, WA, Judge David Soukup resolved in appointing community volunteers to speak up for the best interest of children in the court system the goals of ensuring a child's needs are being met while in foster care, and to advocate for permanency on a child's behalf.

In the past year, Douglass Community Services CASA program has served 56 children. Of those children, 25 reached some form of permanency. Thirteen children were reunified with their families.

In the Missouri Tenth Judicial Circuit one most recent family reunifications involved CASA Sarah Deien.

In 2019, Sarah started her case and has been a support for the child throughout the case. She shares, "Four years ago, a small child entered into foster care. He had untreated broken bones, tested positive for meth and marijuana, and was living in an unsanitary home. The adults in the child's life were addicted to drugs. It seemed rather hopeless. It was my first CASA case and I would never have predicted the ending. The case involved years of baby steps forward, then giant steps back. His biological parents struggled to overcome addiction. Frustration ran high at team meetings. But the parents didn't give up on their child, and the team didn't give up on the parents. Together, we worked through all the setbacks, praised all the accomplishments, and today that family is reunited. I am so proud of this family. The road was not easy, but the rewards were immense."

For the Summer 2022 program, Kids in Motion met in-person with approximately 30 young people. The 2022 program in Bowling Green had 10 youth participants.

The young people experienced community involvement through volunteer opportunities.

Some of the activities included:
toured the Hannibal Board of Public Works water plant and learned about powerline safety.
Joined with the Missouri Department of Conservation for a Stream Team activity.
Provided significant volunteer services to the Victory Over Hunger Garden and the Northeast Missouri Humane Society.

The program is thankful for local financial support from First Presbyterian Church, Inspire Brands, Early Bird Kiwanis, the Community Foundation Serving West Central Illinois & Northeast Missouri, Hannibal Fire Local 221, and the Stone Prairie Foundation.

HEAD START

report

2022

Douglass Community Services Head Start is a leader in early childhood education. It provides comprehensive services to at-risk children and their families to ensure they develop the skills they need to be successful in kindergarten and in life. Children need important developmental skills to be ready for school. The program works with children and their parents to provide language development, cognitive development, social/emotional development, and physical development. It also works on how children approach learning and creative arts.

The program incorporates health and wellness as well as an emphasis on the development of self-help skills. Children and families have a variety of settings in which to participate: center based services, family childcare, and home base services. In 2022 Head Start was able to offer full in-person services and was able to welcome parents back to in person meetings. Parents are an important part of the program and their leadership helps ensure Head Start provides the services their communities need.

Families complete a yearly Family Outcomes survey establishing the level of support they receive and how helpful they find the program. Families also participate in family engagement opportunities throughout the year. Two Head Start families who have succeeded this year include single moms, Destiny and Mackenzy. They came to our program from a local organization called Anne's Anchor who supports single moms who are either homeless or at risk for homelessness. While in our program, Mackenzy has obtained her GED, received a job, and has been promoted to manager. Destiny has acquired her driver's license, maintained a higher paying job, and has enrolled in college classes.

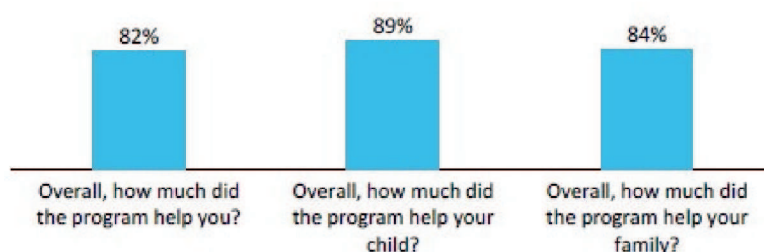
577 children and 474 families received services. The average monthly enrollment was 71% and 93% were eligible children. 394 families were working and 45 were in school or training. 17 families were headed by grandparents, four by relatives or friends and 25 were foster families. Head Start started accepting SNAP benefits as proof of income. With this there has been a decrease in over-income families the program serves.

The pandemic caused some families to delay medical services. However, 313 children were up-to-date on physicals, 450 were up-to-date on immunizations, 240 received professional dental exams, and 14 children were identified and treated for vision concerns.

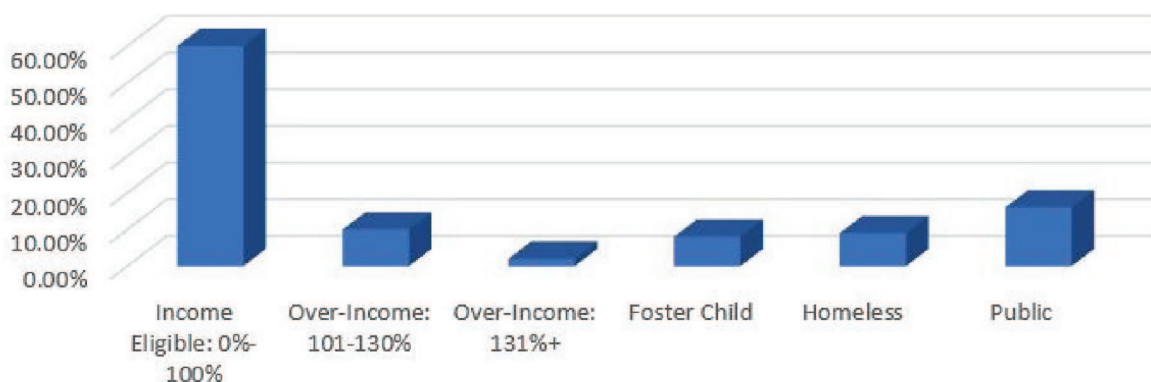
Children going on to kindergarten met or exceeded expectations in all areas. Those 4-year-olds who have been with the program for more than one year, had higher outcomes than those who had only one year.



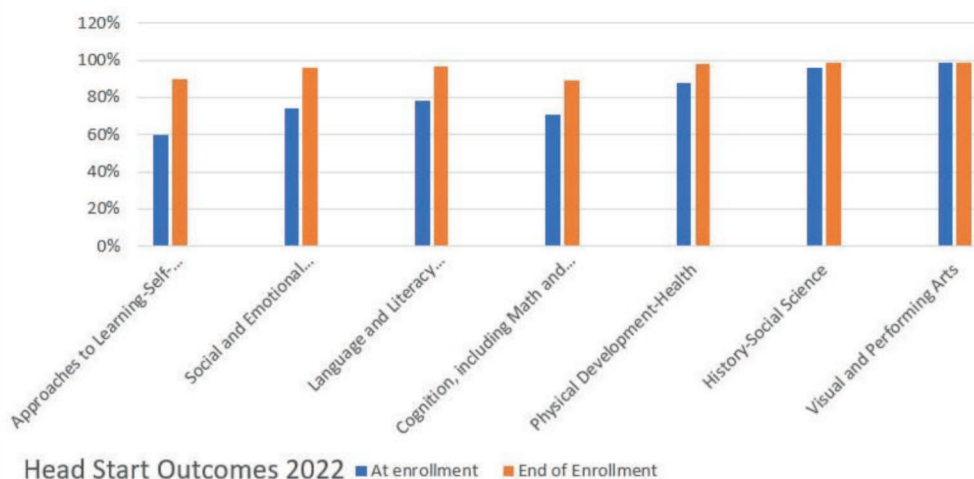
Percentage of Responses "Very Helpful"



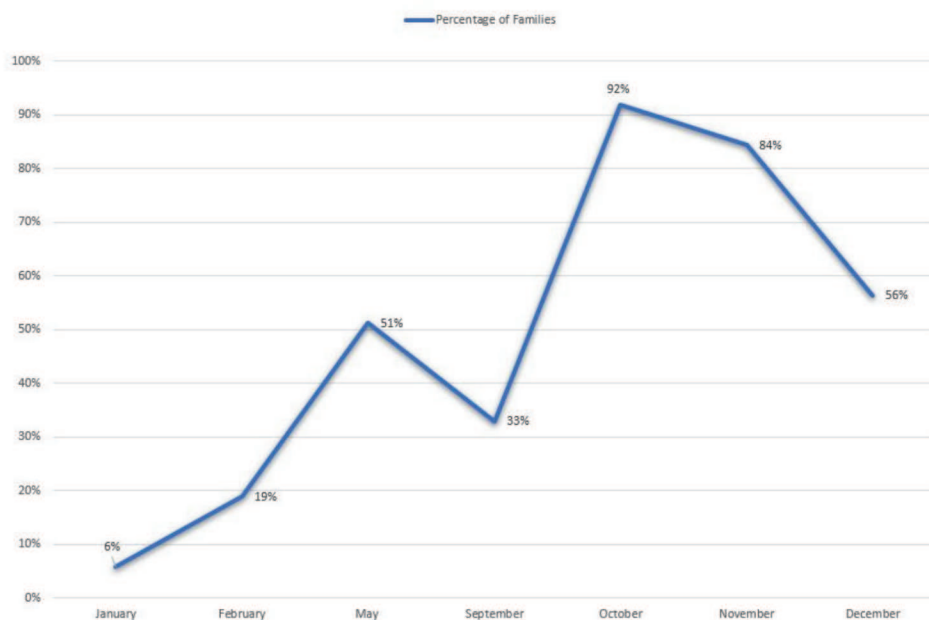
Eligibility Percentages



Four-year-olds Meeting or Exceeding Age Level Expectations



Family Engagement



FINANCIAL

report

Douglass Community Services is fiscally responsible for managing \$9.9 million in federal grants, state grants, local government grants, foundation bequests, donations, fundraising activities, in-kind contributions, and other miscellaneous funds. It is the agency's fiduciary responsibility to see that all funds are expended according to federal, state, local, and other funding sources' regulations as set forth in the awards.

Internal control policies have been implemented to ensure that costs are allocated correctly, payroll cost analysis, record keeping, ethical standards, conflict of interest, authorized signatures are used, the safeguard of agency cash receipts, utilization of company credit cards, access to government record keepings, security of financial data, and the use of agency assets. Douglass Community Services has an administrative rate of 8% in 2022.

As stated in the independent audit report conducted by the independent audit firm of Gray Hunter Stenn, "the financial statements of Douglass Community Services, Inc., present fairly, in all material respects, the financial position, and the change in its net assets, functional expenses, and its cash flows in conformity with accounting principles generally accepted in the United States of America."



2022	Revenues	% of Revenue
Federal Funds	\$ 8,911,051.00	90%
State Funds	\$ 56,646.00	1%
Local Government	\$ 29,023.00	0%
Grants	\$ 36,900.00	0%
United Ways	\$ 33,904.00	0%
In-Kind	\$ 718,628.00	7%
Other Income	\$ 77,768.00	1%
	\$ 9,863,920.00	100%

OTHER INCOME Revenues: \$77,768 % Of Revenues: 1%

STATE FUNDS

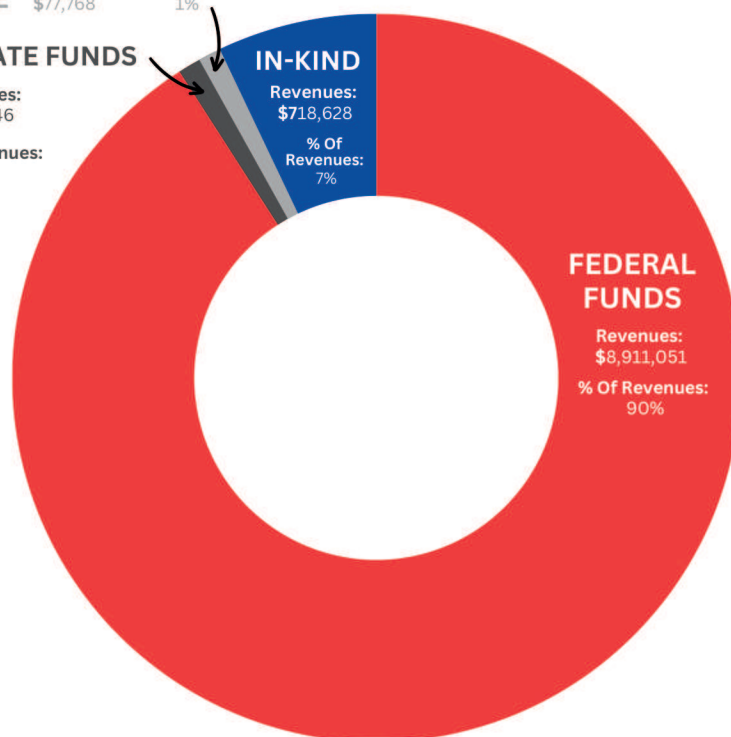
Revenues: \$56,646
% Of Revenues: 1%

IN-KIND

Revenues: \$718,628
% Of Revenues: 7%

FEDERAL FUNDS

Revenues: \$8,911,051
% Of Revenues: 90%





A special
thank you
to our program
sponsoring funders:



CHANGE A
CHILD'S STORY.™

